

Annabel Palmer

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Summary

I am committed to creating a friendly and welcoming environment ensuring that customers receive the best possible service. Hard working with a proven track record for being flexible, reliable and work at my best in a team environment. Seeking part-time or casual employment as a waitress where I can use my excellent customer service skills and experience.

Key Skills

- **Customer service** - known and appreciated by many customers for the quality of my service and my friendly manner
- **Food and beverage handling** - Won the branch prize for most consistent quality in hamburger production at McDonalds
- **Teamwork** - Member of school netball team for each age group, 2010-2015. Won premiership in Under 16 division and runners up in Open division, 2015
- **Presentation** - Modelled summer fashions from Young Fun Fashions to raise money for Camp Quality in October, 2017

Qualifications/Certificates

2019 Year 12 - Mornington High School

2020 Introduction to Food and Beverage Course, Penguin Hospitality Training Centre

Employment History

February - November 2020 McDonalds, West Cotteringham

Front-of-house and kitchen hand (casual)

Responsibilities:

- Customer service
- Cashier and money handling
- General cleaning

April 2019 - September 2020 Kalingula Fish Markets

Sales assistant (casual)

Responsibilities:

- Customer service
- General cleaning
- Cashier and money handling

Referees

Konstantin Marekanos, Owner/Manager, Kalingula Fish Markets

Mobile: 0433 939 4567

Perry Downtown, Manager, McDonalds, West Cotteringham

Mobile: 0456 545 6767