

# JOB ROLE

# TRAVEL CONSULTANT

## LEVEL OF GROWTH FOR JOB ROLE



- > Projected Change +3.1%
- > From 15,000 in 2023 to 15,400 in 2028

## AVERAGE SALARY FOR OCCUPATION



**Entry level**  
(1-3 years' experience)



**Senior**  
(8+ years' experience)

## WHAT DO EMPLOYERS WANT?



### SPECIALISED SKILLS

- > Corporate Travel Management
- > Cross-Selling
- > Stakeholder Management
- > Workflow Management

### EMPLOYABILITY SKILLS

- > Customer Service
- > Detail Orientated
- > Effective Communication
- > Multitasking
- > Time Management

### DIGITAL SKILLS

- > Microsoft 365 Applications
- > Sabre
- > SAP Concur

## EMPLOYMENT PROSPECTS



### TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Accommodation Services
- > Travel and Tour Arrangement Services
- > Amusement and Other Recreational Activities

### TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > RAA
- > Flight Centre
- > Accor Group
- > Stamford Hotels & Resorts
- > Cruise Whitsundays

### LOOK FOR JOBS BEING ADVERTISED USING THESE JOB TITLES:

- > Travel Consultant
- > Travel Specialists
- > Reservation Agents





## QUALIFICATION PATHWAYS

**Looking to progress your career?** TAFE SA can help you further your study with these courses (\*fees may apply)

- > Certificate III in Tourism (SIT30122)
- > Certificate III in Travel (SIT30222)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.



## JOB HOLDER COMMENTS

“My lecturers kept us motivated and excited to want to learn more. We acted out role plays which made the whole experience seem even more real, like I had a taste of knowing what it is like to work in the industry.”

**Mattia Centofanti**  
Certificate III in Travel (SIT30216)



## NETWORKING WITH INDUSTRY

Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts.

Upcoming events include:

- > Various events run by Tourism Industry Council SA. Further information available on the Council's [website](#).

Follow these organisations on social media:

- > Tourism Australia
- > Australian Tourism Export Council
- > Smartraveller

Consider these opportunities to find employment:

- > Send your resume to relevant businesses in your local area
- > Look for employment opportunities advertised on
  - the TAFE SA Jobs Board
  - online employment websites like Seek
  - the job board on your local Regional Development Australia (RDA) website



## CAREER SUPPORT

**Not sure where to start?** TAFE SA's Student Services can provide you with a range of career planning support including:

- > career planning
- > write a winning resume
- > how to respond to selection criteria
- > cover letters that stand out
- > preparing for job interviews

**To find out more, or to book an appointment, visit TAFE SA's Career Support Page: [Career Support \(tafesa.edu.au\)](https://www.tafesa.edu.au/career-support)**

### Data sources:

Industry and job role data sourced 2024 from Lightcast™.(2022). “Labor Insight™ Real-Time Labor Market Information Tool.” Retrieved from <https://labourinsight.lightcast.io/anz>.

Level of Growth for Job Role data sourced 2024 from Employment Projections, Jobs and Skills Australia © Commonwealth of Australia. Jobs and Skills Australia monitors the quality of information available on this website and updates this regularly however Jobs and Skills Australia does not make any representation or warranty about the accuracy, reliability, currency, or completeness of any material contained on this website or on any linked site.

Salaries are based on the Median Australian Salary from “<https://www.salaryexpert.com>” Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of January 2024 and is to be used as a guide only.

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