

JOB ROLE

SUPPORT WORKER

LEVEL OF GROWTH FOR JOB ROLE



- > Projected change of +14.7%
- > From 41,700 in 2023 to 47,800 in 2028

AVERAGE SALARY FOR OCCUPATION



Entry level
(1-3 years' experience)



Senior
(8+ years' experience)

WHAT DO EMPLOYERS WANT?



SPECIALISED SKILLS

- > Working with Patient and/or Condition: Mental Health
- > Meal Preparation
- > Public Health and Safety
- > Community Health
- > Cardiopulmonary Resuscitation (CPR)

EMPLOYABILITY SKILLS

- > Communication Skills
- > Verbal/Oral Communication
- > Computer Literacy
- > Leadership
- > Building Effective Relationships

EMPLOYMENT PROSPECTS



TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Social Assistance Services
- > Hospitals (except Psychiatric Hospitals)
- > Health Care Services
- > State Government Administration
- > Education Support Services

TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Government of South Australia
- > Centacare
- > Neami National
- > Baptist Care
- > St Louis Aged Care

LOOK FOR JOBS BEING ADVERTISED USING THESE JOB TITLES:

- > Community Support Worker
- > Care Coordinator
- > Peer Support Worker
- > Community Corrections Officer



YOU MIGHT CONSIDER UNDERTAKING STUDY TO TRANSITION INTO THESE RELATED JOB ROLES:

- > Case Worker
- > Counsellor
- > Social Worker

QUALIFICATION PATHWAYS



Looking to progress your career? TAFE SA can help you further your study with these courses (*fees may apply)

- > Certificate II in Community Services (CHC22015)
- > Certificate III in Community Services (CHC32015)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.

JOB HOLDER COMMENTS

“

“Studying at TAFE SA opened my eyes to what I am capable of achieving. I started the course with self-doubt and fear but graduated with confidence, employment and a pathway to university. I am truly thankful for my experiences during my studies and it has changed my life for the better.”

Jacob Hogg-Neale
Certificate III in Community Services (CHC32015)



NETWORKING WITH INDUSTRY



Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts.

Follow these organisations on social media:

- > Australian Community Workers Association
- > Child and Family Focus SA
- > South Australian Council of Social Service
- > Wellbeing SA

Consider these opportunities to find employment:

- > Send your resume to relevant businesses in your local area
- > Look for employment opportunities advertised on
 - the TAFE SA Jobs Board
 - online employment websites like Seek
 - the job board on your local Regional Development Australia (RDA) website

CAREER SUPPORT



Not sure where to start? TAFE SA's Student Services can provide you with a range of career planning support including:

- > career planning
- > write a winning resume
- > how to respond to selection criteria
- > cover letters that stand out
- > preparing for job interviews

To find out more, or to book an appointment, visit TAFE SA's Career Support Page: Career Support (tafesa.edu.au)

Data sources:

Industry and job role data sourced 2024 from Lightcast™.(2022). "Labor Insight™ Real-Time Labor Market Information Tool." Retrieved from <https://labourinsight.lightcast.io/anz>.

Level of Growth for Job Role data sourced 2024 from Employment Projections, Jobs and Skills Australia © Commonwealth of Australia. Jobs and Skills Australia monitors the quality of information available on this website and updates this regularly however Jobs and Skills Australia does not make any representation or warranty about the accuracy, reliability, currency, or completeness of any material contained on this website or on any linked site.

Salaries are based on the Median Australian Salary from "<https://www.salaryexpert.com>" Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of January 2024 and is to be used as a guide only.

TAFE SA and the publisher take no responsibility, and will accept no liability, for the accuracy, currency, reliability, or correctness of the networking options. Readers should make their own inquiries and rely on their own advice when making decisions related to material contained in this publication.