

# JOB ROLE

# MENTAL HEALTH SUPPORT WORKER

## LEVEL OF GROWTH FOR JOB ROLE



- > Projected change of +8.3%
- > From 80,300 in 2023 to 86,900 in 2028

## AVERAGE SALARY FOR OCCUPATION



**Entry level**  
(1-3 years' experience)



**Senior**  
(8+ years' experience)

## WHAT DO EMPLOYERS WANT?



### SPECIALISED SKILLS

- > Social Support
- > Trauma Care
- > Mental Health First Aid
- > Conflict Resolution
- > Community Reintegration

### EMPLOYABILITY SKILLS

- > Detail Orientated
- > Effective Communication
- > Advocacy
- > Time Management
- > Active Listening

### DIGITAL SKILLS

- > Microsoft 365 Applications
- > Video Conferencing Applications
- > Record Keeping Databases

## EMPLOYMENT PROSPECTS



### TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Public Administration
- > Higher and Tertiary Education
- > Social Assistance Services
- > Health Care Services

### TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > State of South Australia
- > Accept Care Ltd
- > Wellcare Australia
- > Uniting Communities





## QUALIFICATION PATHWAYS

**Looking to progress your career?** TAFE SA can help you further your study with these courses (\*fees may apply)

- > Certificate IV in Mental Health (CHC43315)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.



## JOB HOLDER COMMENTS

“Studying at TAFE SA has been a very positive experience for me. The lecturers are knowledgeable and provided a supportive learning environment that has allowed me to thrive. My success in my study has given me the confidence to gain work as a mental health enrolled nurse and I plan to continue my study at university.”

**Therese Royals**  
Diploma of Mental Health (CHC53315)



## NETWORKING WITH INDUSTRY

Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts. Upcoming events include:

- > **Adelaide PHN**  
Various events  
Further information available on the organisations [website](#)

Follow these organisations on social media:

- > Lived Experience Workforce Program (LEWP)
- > Mental Health Coalition of South Australia (MHCSA)
- > Festival of Nowmindshare

Consider these opportunities to find employment:

- > Send your resume to relevant businesses in your local area
- > Look for employment opportunities advertised on
  - the TAFE SA Jobs Board
  - online employment websites like Seek
  - the job board on your local Regional Development Australia (RDA) website



## CAREER SUPPORT

**Not sure where to start?** TAFE SA's Student Services can provide you with a range of career planning support including:

- > career planning
- > write a winning resume
- > how to respond to selection criteria
- > cover letters that stand out
- > preparing for job interviews

**To find out more, or to book an appointment, visit TAFE SA's Career Support Page: [Career Support \(tafesa.edu.au\)](https://www.tafesa.edu.au/career-support)**

### Data sources:

Industry and job role data sourced 2024 from Lightcast™.(2022). “Labor Insight™ Real-Time Labor Market Information Tool.” Retrieved from <https://labourinsight.lightcast.io/anz>.

Level of Growth for Job Role data sourced 2024 from Employment Projections, Jobs and Skills Australia © Commonwealth of Australia. Jobs and Skills Australia monitors the quality of information available on this website and updates this regularly however Jobs and Skills Australia does not make any representation or warranty about the accuracy, reliability, currency, or completeness of any material contained on this website or on any linked site.

Salaries are based on the Median Australian Salary from “<https://www.salaryexpert.com>” Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of January 2024 and is to be used as a guide only.

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