

# JOB ROLE

# HOTEL MANAGER

## LEVEL OF GROWTH FOR JOB ROLE



- > Projected change of +5.7%
- > From 22,600 in 2023 to 23,900 in 2028

## AVERAGE SALARY FOR OCCUPATION



**Entry level**  
(1-3 years' experience)



**Senior**  
(8+ years' experience)

## WHAT DO EMPLOYERS WANT?



### SPECIALISED SKILLS

- > Front Office
- > Budgeting
- > Guest Services
- > Employee Training
- > Teamwork / Collaboration

### EMPLOYABILITY SKILLS

- > Communication Skills
- > Planning
- > Organisational Skills
- > Computer Literacy
- > Microsoft Office

### DIGITAL SKILLS

- > Microsoft Excel and Word
- > IBM Resource Access Control Facility (RACF)
- > Social Media Platforms
- > Accounting Software

## EMPLOYMENT PROSPECTS



### TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Accommodation

### TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Discovery Holiday Parks
- > ALH Group
- > Hotel Grand Chancellor
- > Stamford Hotels and Resorts
- > Intercontinental Hotels Group PLC



## QUALIFICATION PATHWAYS

**Looking to progress your career?** TAFE SA can help you further your study with these courses (\*fees may apply)

- > Certificate II in Hospitality (SIT20322)
- > Certificate III in Hospitality (CHC30622)
- > Certificate IV in Hospitality (CHC40422)
- > Diploma of Hospitality Management (CHC50422)
- > Advanced Diploma of Hospitality Management (CHC60322)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.

## JOB HOLDER COMMENTS

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“Hospitality training at TAFE SA was the best option for me as I knew exactly what I wanted to do. I love the variety of my job and the sense of responsibility. I would say that if you love people then hospitality is for you.”

**Martin Wilson**  
Diploma of Hospitality Management (CHC50422)



## NETWORKING WITH INDUSTRY



Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts.

Follow these organisations on social media:

- > Australian Hotels Association SA
- > Tourism SA

Consider these opportunities to find employment:

- > Send your resume to relevant businesses in your local area
- > Look for employment opportunities advertised on
  - the TAFE SA Jobs Board
  - online employment websites like Seek
  - the job board on your local Regional Development Australia (RDA) website

## CAREER SUPPORT



**Not sure where to start?** TAFE SA's Student Services can provide you with a range of career planning support including:

- > career planning
- > write a winning resume
- > how to respond to selection criteria
- > cover letters that stand out
- > preparing for job interviews

**To find out more, or to book an appointment, visit TAFE SA's Career Support Page: Career Support ([tafesa.edu.au](https://tafesa.edu.au))**

### Data sources:

Industry and job role data sourced 2024 from Lightcast™.(2022). “Labor Insight™ Real-Time Labor Market Information Tool.” Retrieved from <https://labourinsight.lightcast.io/anz>.

Level of Growth for Job Role data sourced 2024 from Employment Projections, Jobs and Skills Australia © Commonwealth of Australia. Jobs and Skills Australia monitors the quality of information available on this website and updates this regularly however Jobs and Skills Australia does not make any representation or warranty about the accuracy, reliability, currency, or completeness of any material contained on this website or on any linked site.

Salaries are based on the Median Australian Salary from “<https://www.salaryexpert.com>” Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of January 2024 and is to be used as a guide only.

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