

JOB ROLE

FAMILY SUPPORT WORKER

LEVEL OF GROWTH FOR JOB ROLE



- Projected change of +8.4%
- From 91,252 in 2024 to 98,917 in 2029

AVERAGE SALARY FOR OCCUPATION



Entry level
(1-3 years' experience)



Senior
(8+ years' experience)

WHAT DO EMPLOYERS WANT?



SPECIALISED SKILLS

- Case Management
- Social Work
- Mental Health Support
- Care Coordination
- Trauma Care

EMPLOYABILITY SKILLS

- Communication
- Advocacy
- Time Management
- Detail Orientated
- Problem Solving

DIGITAL SKILLS

- Clinical Management Systems
- Microsoft 365 App Suite

EMPLOYMENT PROSPECTS



TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- Health Care & Social Assistance
- Financial & Insurance Services

TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- State of South Australia
- Anglicare Australia
- Workskil Australia
- Centacare
- The Salvation Army



YOU MIGHT CONSIDER UNDERTAKING STUDY TO TRANSITION INTO THESE RELATED JOB ROLES:

- Social Worker
- Case Manager



QUALIFICATION PATHWAYS

Looking to progress your career? TAFE SA can help you further your study with these courses (*fees may apply)

- Certificate IV in Child, Youth and Family Intervention (CHC40321)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.



JOB HOLDER COMMENTS

“The course provides a strong balance between theory and practical application, helping me build confidence in working with children, youth, and families. I also value the opportunity to learn from experienced professionals and like-minded peers who share the same commitment to supporting vulnerable communities.”

Bella Hanson

Certificate IV in Child, Youth and Family Intervention (CHC40321)



NETWORKING WITH INDUSTRY

Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts. Follow these organisations on social media:

- Family Services Australia
- Anglicare SA
- Relationships Australia
- Centacare
- LSCSA

Consider these opportunities to find employment:

- Send your resume to relevant businesses in your local area
- Look for employment opportunities advertised on
 - the TAFE SA Jobs Board
 - online employment websites like Seek
 - the job board on your local Regional Development Australia (RDA) website



CAREER SUPPORT

Not sure where to start? TAFE SA's Student Services can provide you with a range of career planning support including:

- career planning
- write a winning resume
- how to respond to selection criteria
- cover letters that stand out
- preparing for job interviews

To find out more, or to book an appointment, visit TAFE SA's Career Support Page: Career Support (tafesa.edu.au)

Data sources:

Industry and job role data sourced 2025 from Lightcast™.(2022). "Labor Insight™ Real-Time Labor Market Information Tool." Retrieved from <https://labourinsight.lightcast.io/anz>.

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Salaries are based on the Median Australian Salary from "https://www.salaryexpert.com" Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of March 2025 and is to be used as a guide only.

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