

# JOB ROLE

# CASE WORKER

## LEVEL OF GROWTH FOR JOB ROLE



- > Projected change of +14.7%
- > From 41,700 in 2023 to 47,800 in 2028

## AVERAGE SALARY FOR OCCUPATION



**Entry level**  
(1-3 years' experience)



**Senior**  
(8+ years' experience)

## WHAT DO EMPLOYERS WANT?



### SPECIALISED SKILLS

- > Case Management
- > Child Protection
- > Social Work
- > Child Development
- > Public Health and Safety

### EMPLOYABILITY SKILLS

- > Organisational Skills
- > Cultural Awareness
- > Building Effective Relationships
- > Communication Skills
- > Writing

## EMPLOYMENT PROSPECTS



### TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > State Government Administration
- > Social Assistance Services
- > Religious Services
- > Health Care Services
- > Investigation and Security Services

### TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Government of South Australia
- > Uniting Communities
- > The Salvation Army
- > Lutheran Care
- > Nunkuwarrin Yunti

### YOU MIGHT CONSIDER UNDERTAKING STUDY TO TRANSITION INTO THESE RELATED JOB ROLES:

- > Counsellor
- > Social Worker



## QUALIFICATION PATHWAYS



**Looking to progress your career?** TAFE SA can help you further your study with these courses (\*fees may apply)

- > Certificate IV in Community Services (CHC42021)
- > Diploma of Community Services (CHC52021)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.

## JOB HOLDER COMMENTS

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“The TAFE campuses boast wonderful facilities and support networks that greatly assist in student’s learning outcomes. Through my study I had access to Bower Place for work placements which provided the opportunity to put my learned skills into practice in a working environment.”

**Courtney Fletcher**

Certificate IV in Community Services (CHC42015)  
& Diploma in Community Services (Case Management) (CHC52015)



## NETWORKING WITH INDUSTRY



Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts.

Follow these organisations on social media:

- > Australian Community Workers Association
- > ANZSWWER
- > Community Services Industry Alliance
- > Legal Services Commission South Australia (LSCSA)

Consider these opportunities to find employment:

- > Send your resume to relevant businesses in your local area
- > Look for employment opportunities advertised on
  - the TAFE SA Jobs Board
  - online employment websites like Seek
  - the job board on your local Regional Development Australia (RDA) website

## CAREER SUPPORT



**Not sure where to start?** TAFE SA’s Student Services can provide you with a range of career planning support including:

- > career planning
- > write a winning resume
- > how to respond to selection criteria
- > cover letters that stand out
- > preparing for job interviews

**To find out more, or to book an appointment, visit TAFE SA’s Career Support Page: Career Support ([tafesa.edu.au](https://tafesa.edu.au))**

### Data sources:

Industry and job role data sourced 2024 from Lightcast™.(2022). “Labor Insight™ Real-Time Labor Market Information Tool.” Retrieved from <https://labourinsight.lightcast.io/anz>.

Level of Growth for Job Role data sourced 2024 from Employment Projections, Jobs and Skills Australia © Commonwealth of Australia. Jobs and Skills Australia monitors the quality of information available on this website and updates this regularly however Jobs and Skills Australia does not make any representation or warranty about the accuracy, reliability, currency, or completeness of any material contained on this website or on any linked site.

Salaries are based on the Median Australian Salary from “<https://www.salaryexpert.com>” Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of January 2024 and is to be used as a guide only.

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