

# JOB ROLE CASE WORKER

## LEVEL OF GROWTH FOR JOB ROLE



- Projected change of +13.67%
- From 40,451 in 2025 to 45,981 in 2030

## AVERAGE SALARY FOR OCCUPATION



**Entry level**  
(1-3 years' experience)



**Senior**  
(8+ years' experience)

## WHAT DO EMPLOYERS WANT?



### SPECIALISED SKILLS

- Case Management
- Human Services
- Child Protection
- Risk Analysis
- Trauma Care

### EMPLOYABILITY SKILLS

- Communication
- Empathy
- Advocacy
- Problem Solving
- Planning

### DIGITAL SKILLS

- Client Management Systems
- Microsoft 365 App Suite
- Video Conferencing Tools

## EMPLOYMENT PROSPECTS



### TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- Public Administration & Safety
- Health Care & Social Assistance
- Professional, Scientific & Technical Services
- Financial & Insurance Services

### TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- The Salvation Army
- Women's Safety Services SA
- South Australia Police
- Department of Human Services
- Courts Administration Authority

### LOOK FOR JOBS BEING ADVERTISED USING THESE JOB TITLES:

- Case Worker
- Case Manager



## YOU MIGHT CONSIDER UNDERTAKING STUDY TO TRANSITION INTO THESE RELATED JOB ROLES:

- Counsellor
- Social Worker



## QUALIFICATION PATHWAYS

**Looking to progress your career?** TAFE SA can help you further your study with these courses (\*fees may apply)

- Certificate IV in Child, Youth and Family Intervention (CHC40321)
- Certificate IV in Community Services (CHC42021)
- Diploma of Community Services (CHC52025)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.



## NETWORKING WITH INDUSTRY

Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts.

Follow these organisations on social media:

- Australian Community Workers Association
- ANZSWWER
- Community Services Industry Alliance

Consider these opportunities to find employment:

- Send your resume to relevant businesses in your local area
- Look for employment opportunities advertised on
  - the TAFE SA Jobs Board
  - online employment websites like Seek
  - the job board on your local Regional Development Australia (RDA) website



## CAREER SUPPORT

**Not sure where to start?** TAFE SA's Student Services can provide you with a range of career planning support including:

- career planning
- write a winning resume
- how to respond to selection criteria
- cover letters that stand out
- preparing for job interviews

**To find out more, or to book an appointment, visit TAFE SA's Career Support Page: Career Support ([tafesa.edu.au](https://tafesa.edu.au))**

### Data sources:

Industry and job role data sourced 2026 from Lightcast™.(2022). "Labor Insight™ Real-Time Labor Market Information Tool." Retrieved from <https://labourinsight.lightcast.io/anz>.

Level of Growth for Job Role data sourced 2026 from Employment Projections, Jobs and Skills Australia © Commonwealth of Australia. Jobs and Skills Australia monitors the quality of information available on this website and updates this regularly however Jobs and Skills Australia does not make any representation or warranty about the accuracy, reliability, currency, or completeness of any material contained on this website or on any linked site.

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