

# JOB ROLE

# CAFÉ/RESTAURANT WORKER

## LEVEL OF GROWTH FOR JOB ROLE



- > Projected change of +6.5%
- > From 165,000 in 2023 to 176,600 in 2028

## AVERAGE SALARY FOR OCCUPATION



**Entry level**  
(1-3 years' experience)



**Senior**  
(8+ years' experience)

## WHAT DO EMPLOYERS WANT?



### SPECIALISED SKILLS

- > Restaurant Operation
- > Food Safety and Sanitation
- > Product Knowledge
- > Basic First Aid

### EMPLOYABILITY SKILLS

- > Customer Service
- > Effective Communication
- > Enthusiasm
- > Multitasking
- > Teamwork

## EMPLOYMENT PROSPECTS



### TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Café and Restaurants
- > Accommodation Food Services
- > Aged Care Residential Services
- > Catering Services

### TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Southern Cross Care
- > Intercontinental Hotels Group
- > Accor Group
- > The Meat and Wine Company
- > Hotel Indigo

### LOOK FOR JOBS BEING ADVERTISED USING THESE JOB TITLES:

- > Café or Restaurant Worker
- > Wait Staff
- > Food and Beverage Attendants
- > Front of House Staff





## QUALIFICATION PATHWAYS

**Looking to progress your career?** TAFE SA can help you further your study with these courses (\*fees may apply)

- > Certificate II in Hospitality (SIT20322)
- > Certificate III in Hospitality (SIT30622)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.



## JOB HOLDER COMMENTS

“Without doubt the key highlight of my time at TAFE SA was the lecturers. They have such a wealth of knowledge and experience. They are a major part of the reason I have successfully climbed the ranks and encouraged me to study further.”

**Callum Gregori**

Certificate III in Hospitality (SIT30616), Certificate IV in Hospitality (SIT40416) and Diploma of Hospitality Management (SIT50416)



## NETWORKING WITH INDUSTRY

Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts. Upcoming events include:

- > **Various events held by Food South Australia**  
Further information available on their [website](#)
- > **Tasting Australia**  
2nd - 11th May 2025  
Event information available on their [website](#)

Follow these organisations on social media:

- > Barista Connect
- > Food South Australia
- > Restaurant and Catering Australia
- > SA Tourism

Consider these opportunities to find employment:

- > Send your resume to relevant businesses in your local area
- > Look for employment opportunities advertised on
  - the TAFE SA Jobs Board
  - online employment websites like Seek
  - the job board on your local Regional Development Australia (RDA) website



## CAREER SUPPORT

**Not sure where to start?** TAFE SA's Student Services can provide you with a range of career planning support including:

- > career planning
- > write a winning resume
- > how to respond to selection criteria
- > cover letters that stand out
- > preparing for job interviews

**To find out more, or to book an appointment, visit TAFE SA's Career Support Page: Career Support ([tafesa.edu.au](https://tafesa.edu.au))**

### Data sources:

Industry and job role data sourced 2024 from Lightcast™.(2022). "Labor Insight™ Real-Time Labor Market Information Tool." Retrieved from <https://labourinsight.lightcast.io/anz>.

Level of Growth for Job Role data sourced 2024 from Employment Projections, Jobs and Skills Australia © Commonwealth of Australia. Jobs and Skills Australia monitors the quality of information available on this website and updates this regularly however Jobs and Skills Australia does not make any representation or warranty about the accuracy, reliability, currency, or completeness of any material contained on this website or on any linked site.

Salaries are based on the Median Australian Salary from "https://www.salaryexpert.com" Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of January 2024 and is to be used as a guide only.

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