

JOB ROLE

CAFÉ/RESTAURANT WORKER

LEVEL OF GROWTH FOR JOB ROLE



- > Projected change of +6.5%
- > From 165,000 in 2023 to 176,600 in 2028

AVERAGE SALARY FOR OCCUPATION



Entry level
(1-3 years' experience)



Senior
(8+ years' experience)

WHAT DO EMPLOYERS WANT?



SPECIALISED SKILLS

- > Customer Service
- > Bartending
- > Team Work / Collaboration
- > Cash Handling
- > Food Preparation

EMPLOYABILITY SKILLS

- > Planning
- > Communication Skills
- > Energetic
- > Organisational Skills
- > Positive Disposition

EMPLOYMENT PROSPECTS



TOP SOUTH AUSTRALIAN INDUSTRIES WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > Cafés and Restaurants
- > Accommodation
- > Takeaway Food Services

TOP SOUTH AUSTRALIAN EMPLOYERS WHO ADVERTISED FOR THIS JOB ROLE IN THE PREVIOUS 12 MONTHS:

- > McDonalds
- > Next Gen Health & Lifestyle Clubs
- > Wohlers Homewares and Furniture
- > The Coffee Club
- > TGI Fridays

LOOK FOR JOBS BEING ADVERTISED USING THESE JOB TITLES:

- > Barista
- > Bartender
- > Bar Staff
- > Waitress/Waiter
- > Front of House Attendant





QUALIFICATION PATHWAYS

Looking to progress your career? TAFE SA can help you further your study with these courses (*fees may apply)

- > Certificate II in Hospitality (SIT20322)
- > Certificate III in Hospitality (SIT30622)
- > Certificate IV in Hospitality (SIT40422)

Or undertake a range of short courses to supplement your existing knowledge or continue upskilling.

Further information available on the TAFE SA website.



JOB HOLDER COMMENTS

“Without doubt the key highlight of my time at TAFE SA was the lecturers. They have such a wealth of knowledge and experience. They are a major part of the reason I have successfully climbed the ranks and encouraged me to study further.”

Callum Gregori

Certificate III in Hospitality (SIT30616), Certificate IV in Hospitality (SIT40416) and Diploma of Hospitality Management (SIT50416)



NETWORKING WITH INDUSTRY

Networking with industry provides you with opportunities to gain employment, advance your career and stay current with industry changes.

Conferences and workshops are an excellent way to introduce yourself to key industry contacts.

Upcoming events include:

- > **South Australian Food, Bev & Tech Trade Show 2024**
7th - 8th May 2024
Adelaide Showgrounds
- > **Tasting Australia**
3rd - 12th May 2024
Various events
Further information available [here](#)

Follow these organisations on social media:

- > Barista Connect
- > Restaurant and Catering Australia
- > SA Tourism

Consider these opportunities to find employment:

- > Send your resume to relevant businesses in your local area
- > Look for employment opportunities advertised on
 - the TAFE SA Jobs Board
 - online employment websites like Seek
 - the job board on your local Regional Development Australia (RDA) website



CAREER SUPPORT

Not sure where to start? TAFE SA's Student Services can provide you with a range of career planning support including:

- > career planning
- > write a winning resume
- > how to respond to selection criteria
- > cover letters that stand out
- > preparing for job interviews

To find out more, or to book an appointment, visit TAFE SA's Career Support Page: [Career Support \(tafesa.edu.au\)](https://www.tafesa.edu.au)

Data sources:

Industry and job role data sourced 2024 from Lightcast™.(2022). "Labor Insight™ Real-Time Labor Market Information Tool." Retrieved from <https://labourinsight.lightcast.io/anz>.

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Salaries are based on the Median Australian Salary from "https://www.salaryexpert.com" Salary Expert. Experienced salary levels may require additional study. Salaries may vary in your location. Information is accurate as of January 2024 and is to be used as a guide only.

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